Dear Colleagues,

Exciting News! Yesterday, we celebrated the grand opening of a new customer experience center in Daytona Beach, Florida where we'll drive customer experience excellence for several of our healthcare partners. More than 100 people attended the event, making it our most attended grand opening ever!

Ribbon-Cutting Ceremony
TeleTech executives and community leaders were onsite to deliver remarks at the ribbon cutting. There were also refreshments, networking opportunities and a facility tour for members of the press, community leaders and future TeleTech employees to learn more about our organization and our plans for the center. Check out the pictures on our [Facebook page](#).

Hiring Events
In the next few days, we'll be holding two job fairs to hire 900 employees for the new center! The positions will be for Licensed Health and Life Insurance Agents, Customer Experience Representatives interested in obtaining their insurance license, and key support positions. These positions will support inquiries and provide information to our clients' customers regarding medical plans and prescription drug services—all with a human touch!

Expansion!
I'm also excited to announce that in the coming months we'll be opening additional customer experience centers in other markets such as Arkansas, Missouri and Texas. We're thrilled at this expansion of our footprint in the healthcare field where we can make a meaningful difference, and proud that we're in the position to help thousands of jobseekers find employment.

We know that we could not have this growth and success without you. Thank you for your hard work and for your role in transforming our company so we can help our clients transform theirs.

Kimberly Johnson, Senior Vice President, Operations

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